



OFFICE OF THE AUDITOR-GENERAL
Enhancing Accountability

ADDENDUM 1

ADDENDUM FOR PROVISION OF ORACLE AUDIT VAULT SUPPORT (RE-ADVERTISEMENT)

TENDER NO OAG/OT/14/2017-2018

Office of the Auditor- General wishes to inform firms participating in the above tender which appeared in **My Gov.** pullout of **1st May, 2018** and a **Corrigendum that appeared on 8th May, 2018** of the following additional information that has been added in the specifications and a clarification on a query raised by an interested bidder:

Table 1: Additional information to the Technical Specifications

	Training		
	Provide annual Subscription Unlimited Product Learning Subscription for 3 users for three years. This will be billed and paid annually		

Query 1

"Back to Back Agreement"

4.1. If awarded the contract, the tenderer will be required to enter into back to back agreement with Oracle for premium Support Agreement for the systems listed Service Levels List. Proof of this by way of document will be required before contract is signed between the supplier and Purchaser."

This is creating lack of clarity as to what OAG requirement really is under the technical section. Please advise whether the OAG also wants support for the service level, under the service level table included in the response.

Response

The Bidder will negotiate on our behalf a three year support contract with oracle this will be billed paid annually. This means that the support contract will run for 3 years.

We thank you in advance in your preparations of the tender.

**HEAD OF SUPPLY CHAIN MANAGEMENT
FOR: AUDITOR-GENERAL**